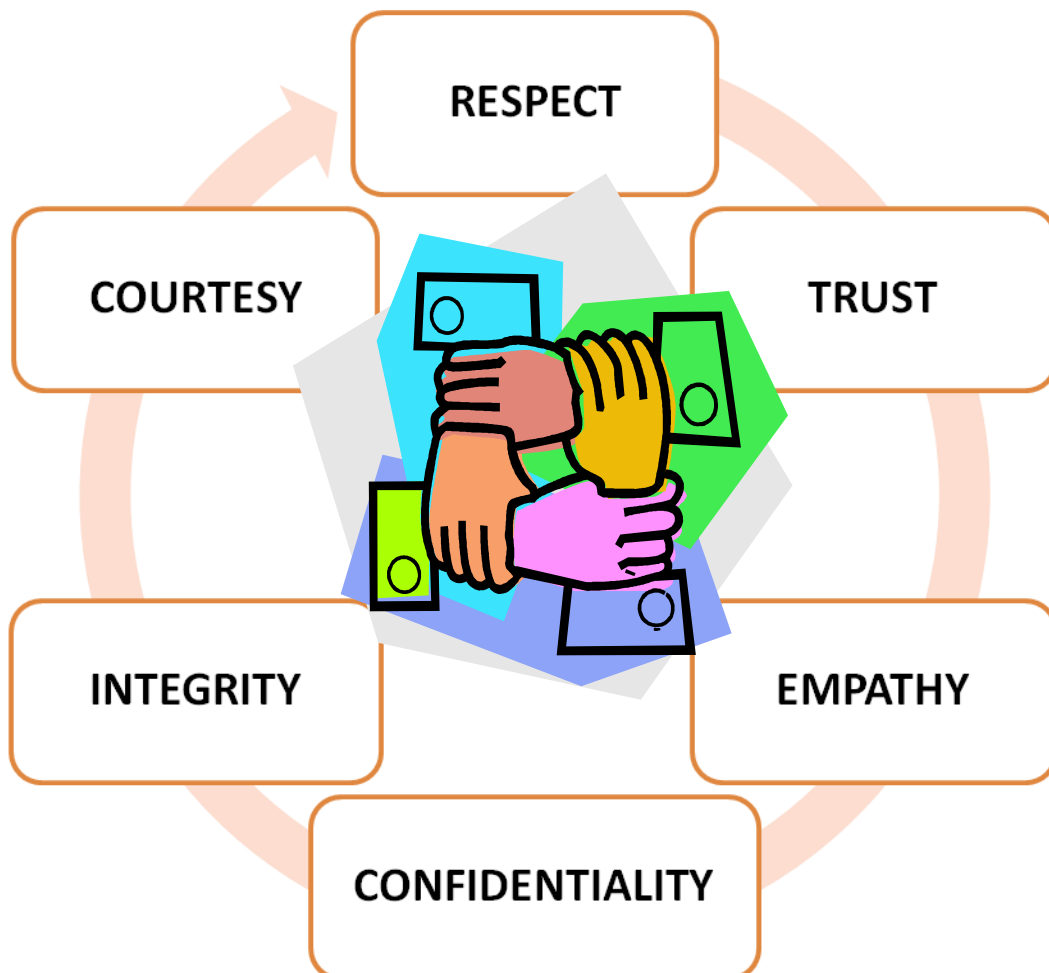


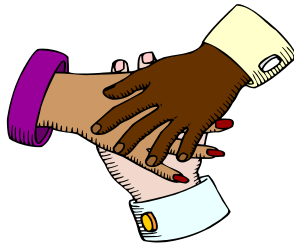


*Local People sharing time and skills  
To build happier, healthier communities*

*Our Vision is to achieve a cohesive community in the Rushey Green area, where people of different races, ages, cultures, religions, backgrounds and abilities interact with each other on an equal footing and with mutual respect and understanding.*

*Our Values at the Time Bank are aimed at creating a welcoming, enjoyable experience and safe environment for all. It ensures that all members know what behavior they have a right to expect from one another when in our environment.*





## Our Values

- *Treat people equally and with respect regardless of race, nationality, culture, gender, sexuality, disability, religion or age.*
- *Display respect and courtesy for Time bank employees, members, participants and visitors. Endeavour to keep all appointments or to promptly inform all concerned when an appointment cannot be kept.*
- *Provide a safe environment by not harming children or adults in any way, whether through discrimination, bullying, sexual harassment, physical force, verbal or mental abuse, neglect or other harmful actions. (I.e. violence, swearing, inappropriate behavior and language of an offensive manner.)*
- *Recognize that your service is voluntary and not to solicit or accept money/tips or gifts as compensation for a service.*
- *Have fair and realistic expectations of the services that the Time bank and its members can provide - (i.e. be aware that your requests may not always be fulfilled)*
- *Avoid pressuring another member to either give or receive services against the person's will. All requests should be mediated via the Time bank Broker.*
- *Respect and maintain privacy of all the people involved in the Time bank. Do not call or visit the home of another member without their express invitation.*
- *Respect the home and property of a service receiver/provider.*